



**TRP Group**

## **Cookie policy**

1. TRP-Group (JSC Schindler (hereinafter referred to as the Operator)) takes care of the privacy of visitors (hereinafter referred to as the User) of its official website (hereinafter referred to as the Site), located on the Internet information and telecommunication network at the address: trp-group.ru.

2. When the Operator collects information about the User, the processing by the Operator of this information is carried out in accordance with the Personal Data Processing Policy in TRP-Group (JSC Schindler).

3. This Cookie data use policy (hereinafter referred to as the Policy) applies to the information that the Operator can receive about the Users of its official Website.

4. The following basic terms are used in this Policy:

4.1. *Website*- a set of programs for electronic computers and other information contained in the information system, access to which is provided through the information and telecommunication network "Internet" (hereinafter referred to as the "Internet") by domain names and (or) by network addresses that allow you to identify sites on the Internet.

4.2. *User*- a person who has access to the Site and uses it with the help of networks "Internet".

4.3. *Operator*- a legal entity, independently or jointly with other persons, organizing and (or) carrying out the processing of personal data, as well as determining the purposes of processing personal data, the composition of personal data to be processed, actions (operations) performed with personal data.

4.4. *User's personal data*- information that the User provides about himself independently in the process of using the Site, including the User's personal data, as well as data that is automatically transmitted to the Site's services in the process of using them using the software installed on the User's device (cookie data, and other similar information) .

4.5. *Depersonalization of personal data*- actions, as a result of which it becomes impossible to determine the ownership of personal data by a specific subject of personal data without the use of additional information.

4.6. *Automated processing of personal data*- processing of personal data using computer technology.

4.7. *cookie*- a small piece of data sent by the web server and stored on the User's computer or mobile device, which the web client or web browser sends to the web server in an HTTP request every time when trying to open the page of the corresponding site. Cookies contain information about the User's actions on the website, and may also contain information about the equipment used by him, the date and time of the session. If desired, the User can delete saved Cookies in the browser settings.

4.8. *IP address*- a unique network address of a node in a computer network built using the IP protocol.



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5. The Operator processes the data specified in this Policy, collected during the User's visit to the Site. By clicking "ok" in the Cookie processing window that appears when visiting the Site, the User consents to the processing of his Cookies.

6. The user can refuse the processing of cookies in accordance with clause 11. of this Policy.

7. Cookies are used by the Operator in order to improve and ensure the performance of the Site, as well as to improve the products and services provided by the Operator, by determining the User's preferences to provide targeted information on the products and services of the Operator.

8. The site processes the received data using metric programs and analytics systems, such as YandexMetrika.

9. The Operator's website uses the following types of cookies:

- *Essential Cookies (first-party)* are files that are created by a single website domain. The user requests it when they enter a URL into the browser's address bar or follow a link. With the help of these files, the Site can determine whether the User has visited it before;

- *Third Party Cookies (third-party)* are files that are created by other sites hosting their content. These are files that are saved by advertising systems, that is, a third party, and not the resource that the User visited. Such cookies help to accumulate information about the behavior and interests of the audience on all platforms - desktop / mobile. This information forms the basis of targeting, retargeting, display advertising, etc.

10. The Operator's website uses the following types of cookies:

- *Persistent Cookies*- these are files that are stored on the User's computer and are not deleted when the browser is closed. Persistent Cookies may store user preferences for a particular Site, allowing those preferences to be used in future browsing sessions (for example, by checking the "Remember me" box when entering a username and password);

Such cookies allow you to identify the User as a unique visitor to the Site, and when returning to the Site, they help to remember information about the User and his previous actions.

- *Session cookies (temporary cookies)*- these are files that exist only in temporary memory during the time when the User is on the page of the Site. Browsers usually delete session cookies after the User closes the Site window. Session Cookies allow the Site to remember information about the User's choice on the previous page of the Site in order to avoid having to re-enter information.

11. The settings of the device used by the User reflect whether it accepts cookies or whether they are disabled or deactivated. The user can set his browser to warn him before the use of cookies, or disable the use of these files. Specific instructions can be found in the manual of the browser used by the User. However, it must be borne in mind that the disabling or deactivation of such files may lead to a decrease in the availability of services provided by the Operator's Site, or part of its Site may no longer function properly.



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12. Cookies by themselves do not inform the Operator of the User's e-mail address and do not otherwise identify him, as they are depersonalized data. Cookies cannot be used to run programs or deliver viruses to the User's computer.

13. The user can get any clarifications on issues of interest regarding the processing of his personal data by contacting the Operator via e-mail: [service.ru@trp-group.ru](mailto:service.ru@trp-group.ru), or by sending a letter to the address: 129164, Moscow, Rocket Boulevard, d. 16.